

QUALITY POLICY

STANDARD UNE – EN – ISO 9001:2015

DATE: JUNE 2017

Prestige Real Estate, S.L. is committed to offering its customers the real estate services best suited to their needs and interests, particularly in the luxury sector, providing optimal solutions and making the whole process smooth and easy.

Our whole organization is committed to this objective, and therefore focuses on understanding and meeting our customers' needs, offering top quality services in line with our values, which include honesty, respect, responsibility, professionalism and efficiency.


To make this happen, Prestige Real Estate, S.L. complies with this policy:

- We aim to meet our customers' needs through our services, understanding them and providing innovative, quality solutions in response.
- We monitor our customer's expectations and satisfaction to be able to continually improve, identifying new elements to add to our action plans, which improve our services.
- We employ highly qualified professionals through our recruitment and training process. The ongoing training of our employees allows us to guarantee the quality of our services.
- We strengthen our organization with well-defined process and continually monitor results, analyzing established indicators and defining the actions necessary to improve operations.
- We build alliances and work with good suppliers, creating trust-based relations in search of the common good and continuous improvement.
- We ensure that our activities are safe for both our employees and our customers, and seek to create a good working environment.
- We meet the existing legal requirements for our sector, promoting best practices and transparency.

All Prestige Real Estate, S.L. employees know and share the company's mission and objectives, and apply these operational principles to turn them into realities.

Josep Poch

Founding partner



François Carriere

Founding partner

